



1218 Virginia St., East, Suite A Charleston, WV 25301

Phone: (304) 343-0361

Fax: (304) 343-6711

Discrimination is Against the Law

Lorena M. Surber, D.D.S. complies with applicable Federal civil rights laws and does not discriminate or exclude on the basis of race, color, national origin, age, disability, or sex.

Lorena M. Surber, D.D.S. provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats)

Lorena M. Surber, D.D.S. provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you are in need of these services, **contact the office manager.**

If you believe that our practice has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex.

A grievance can be filed with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.